

## Lewisham and Greenwich NHS Trust

Lewisham and Greenwich NHS Trust was established on 1 October 2013, as an amalgamation of Lewisham and Greenwich hospitals. The Trust serves their local communities with a range of high-quality health services. The aim is to become a consistently high performing organisation, so that the Trust gets it right for every patient, every time.

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## Background

NHS England requires all Hospital Trusts to complete and return their Estates Return Information Collection (ERIC) annually which covers all elements of non-clinical services provision in all Trust locations. The aim is to collate a national picture of estates service costs for benchmarking purposes made available to all NHS Trusts in England as part of the Model Hospital database.

## Brief

Litmus's brief was to source and analyse the collection of the ERIC data across all Lewisham & Greenwich Trust properties and compare and contrast with the 2017 return. Litmus was required to contact all representatives of the Trust who produced data for the previous return to enable collection of the information for the 2018 return. Subsequently, Litmus then had to build a database of information that would then be inputted into the NHS ERIC website.

## Approach

**Mike Iddon, the Litmus Partnership, said:** "This was a time and resource-heavy one, and so by us stepping in relieved a lot of pressure from the Trust.

"The initial approach was to embed one of our financial analysts in the Estates & Facilities team to source, analyse and complete the data return. Subsequently, an Associate Consultant supported the latter part of the project in ensuring the consistency and veracity of the information, as well as supporting the Estates team in ensuring deadlines for NHS England were met."

## Outcomes

The compilation and submission of an ERIC return across multiple Trust locations is time and resource-heavy. During the course of the project timescale over several weeks Litmus were able to achieve a number of distinct outcomes:

- ▶ Analysis of the 2017 ERIC return including a gap analysis for the 2018 requirement;
- ▶ Completion of the 2018 ERIC return on behalf of the Trust;
- ▶ Delivery of complex data analysis within defined timescales and deadlines;
- ▶ Delivery of a financial model that can be replicated and utilised for future returns; and
- ▶ Enable Lewisham & Greenwich Estates & Facilities team to focus on core responsibilities.

▶▶ *This was a project that we truly did embed ourselves into the client's team and immersed ourselves in the process from start to finish. It was important that we didn't leave any stone unturned in the information sourcing. We're pleased to not only be able to help the Trust on this occasion, but set them up with a model that they can roll out again in the future.◀◀*

*Nigel Forbes, the Litmus Partnership*



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